



# TIEXING HONGYUN USA CO.

## LED DIVISION

### TIEXING Lighting Warranty Notice

This limited warranty is provided by TIEXING HONGYUN USA CO. (described below as TIEXING) to you. This limited warranty may be transferred to subsequent purchasers of the products, provided that such product is resold in new condition and in its original packing.

**IMPORTANT: THIS LIMITED WARRANTY IS INVALID IF THE PRODUCT BOTH IS NOT USED FOR THE PURPOSE FOR WHICH IT IS DESIGNED AND IS NOT INSTALLED OR OPEARTED PROPERLY ACCORDING TO USER MANUEL.**

POINT No. 1: TIEXING warrants that the products within warranty period (5 years base on hours), when delivered in new condition and in its original packing, will be replaced for free for defects in material or workmanship from the date of original purchase.

POINT No. 2: The determination of whether the product is defective shall be made by TIEXING in its sole discretion with consideration of the overall performance of the products.

POINT No. 3: If TIEXING determines the product is defective, TIEXING will elect, in its sole discretion, alternatively to refund you the purchase price of the product, repair the product or replace the Product. This limited warranty will not apply to loss or damage to the acts of God; vandalism; civil disturbances; power surges; improper power supply; electrical current fluctuations; corrosive environment installations; induced vibration; alteration; accident; failure to follow installation, operating, maintenance or environmental instructions prescribed by TIEXING or applicable electrical codes; or improper service of the product performed by someone other than TIEXING or its authorized service provider.

POINT No.4: IN THIS WARRANTY, TIEXING AFFORDS THE RETURN SHIPPING COST IF THE PRODUCTS FAIL TO WORK PROPERLY AT THE FIRST OPERATION; ANY OTHER SCENARIOS CUSTOMERS HAVE TO BEAR THE SHIPPING COST.

PONIT No.5: In order to make a warranty claim, you must notify TIEXING with an RMA form writing within 5 days after your discovery of the defect, provide proof of purchase such as the Purchase (Sales) Order and comply with TIEXING's other warranty requirements. Upon receiving that notice, TIEXING may require you to promptly return the product, or its authorized service provider, freight prepaid. Your warranty claim should be emailed to your concerned consultant from TIEXING Lighting.

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